



Rent Deposit Guarantee Scheme



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North Ayrshire Council
Comhairle Siorrachd Àir a Tuath



Aim of the Scheme

The main issue for people in housing need who want to rent a home from a private landlord is not being able to afford a cash deposit. The Rent Deposit Guarantee Scheme helps you rent from a private landlord by giving the landlord a written 'guarantee' instead of a cash deposit.

Who is eligible?

The Rent Deposit Guarantee Scheme helps people who are currently homeless or threatened with homelessness within 56 days.

To be eligible, you must;

- Be receiving benefits or have a low wage or income;
- Not be able to afford a deposit for a private let;
- Be willing to pay the deposit back to the landlord; and
- Have a local connection with North Ayrshire

How we will help you

We will help you by;

- Offering support and advice on finding suitable accommodation within the private sector;
- Inspecting all properties prior to including them in the scheme, to make sure they are safe and secure;
- Offering support and advice in dealing with your landlord and your tenancy, including any paperwork involved in a new tenancy;
- Offering support and advice throughout your tenancy
- Making sure that all properties have a valid gas and electric safety certificate and smoke detectors;
- Ensuring all landlords are registered with Landlords Registration; and are deemed fit and proper people to be letting property

How we will help landlords

We will help landlords by;

- Giving them a written 'guarantee' instead of a cash deposit, which is valid for six months and provides security to the landlord for this period;
- Filling in all the paperwork involved in a new tenancy;
- Offering support and advice during the tenancy; and
- Visiting tenants during the first six months of your tenancy, to make sure that we deal quickly with any problems
- Benefit Applications

What happens at the end of the six-month 'guarantee' period?

The Rent Deposit Guarantee Scheme agreements clearly explain the conditions of the scheme. The 'guarantee' ends after six months and our financial responsibilities under the scheme also end.

However, we will still continue to support you and help the landlord with all parts of the tenancy, for an appropriate period of time as determined by us.

If you would like to find out more about the scheme, please contact

The Housing Advice Team,
Galt House, 31 Bank Street,
Irvine, KA12 0LL.
01294 314600

The office's opening times are:

Monday – Thursday

9.00am to 4.45pm (see the note below*)

Friday

9.00am to 4.30pm

***note:** On the second Thursday of every month, the office will be closed from 1.30pm to 4.45pm for staff training purposes.

Useful contacts

Housing Advice Team

01294 314600

**Out of Hours Homeless
Stand By**

0800 0196 500

**North Ayrshire Council
Housing Support
Services**

01294 317370

Community Safety Team

01294 314640

**Barnardos North
Ayrshire Families Service
(BNAFS)**

01294 556208

Welfare Reform Team

01505 681034

Scottish Welfare Fund

01294 310001

**Veterans Services -
SSAFA**

020 7403 8783

Citizens Advice Bureau

Irvine 22a Eglington Street,
Irvine, KA12 8AS

01294 278051

**Community Housing
Advocacy Project
(CHAP)**

01294 475636

**Ayrshire Homelessness
& Prevention Services
(AHAP)**

01294 475633

**Three Towns Resource
Centre, Saltcoats
(CMHT)**

01294 470010

Caley Court, Stevenston

01294 476000

**North Ayrshire Money
Matters**

01294 317786

**North Ayrshire Women's
Aid**

01294 602424

Useful contacts

North Ayrshire Council Housing Providers

**Largs Area Office
(Brooksby)**

01475 687590

**Three towns Housing
Office (Town Hall)**

01294 310005

Dalry/Beith Housing Office

01294 835355

Kilbirnie Housing Office

01505 685177

Kilwinning Housing Office

01294 552261

Irvine Area Housing Office

01294 310150

Other Major Local Housing Providers

**Irvine Housing
Association**

0345 112 6600

ANCHO

01294 313121

**Cunninghame Housing
Association (CHA)**

01294 468360


**Isle of Arran Homes –
Trust Housing**

0131 444 1200

SHELTER

0808 8004444

Date of Appointment	
Advisor Name	
What you need to do	
What we will do	
Referrals	
Comments	



If you would like to find out more about the scheme, please contact the Housing Advice Team on **01294 314600**

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該文件還有其他形式，如語音磁帶、CD、盲文版本及大字體版本。如有需求，還提供其他語言版本。

یہ دستاویز دیگر شکلوں میں بھی دستیاب ہے، جیسے آڈیو ٹیپ، سی ڈی، بریل اور بڑے حروف کی چھپائی میں۔ درخواست کرنے پر یہ دستاویز دیگر زبانوں میں بھی مہیا کی جا سکتی ہے۔

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਰੂਪਾਂ ਵਿਚ ਵੀ ਮਿਲ ਸਕਦਾ ਹੈ، ਜਿਵੇਂ ਸੁਣਨ ਵਾਲੀ ਟੇਪ 'ਤੇ, ਸੀ ਡੀ 'ਤੇ, ਬੋਲ ਅਤੇ ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ। ਮੰਗ ਆਉਣ 'ਤੇ ਇਹ ਹੋਰ ਬੋਲੀਆਂ ਵਿਚ ਵੀ ਦਿੱਤਾ ਜਾ ਸਕਦਾ ਹੈ।

Ten dokument jest do uzyskania w różnych formatach: na taśmie dźwiękowej, płycie CD, brajlem i dużym drukiem. Na żądanie, można go także otrzymać w innych wersjach językowych.