Useful contact numbers

Home Security Co-ordinator
01294 314683

Antisocial Behaviour Investigation Team
01294 314692

Police Scotland
101

Victim Support
0845 603 9213

Women’s Aid
01294 602424

This document is available in other formats such as audio tape, CD, Braille and in large print. It can also be made available in other languages on request.

The introduction of the 101 non-emergency number – a new way to contact the police
North Ayrshire Council is committed to promoting a safe and secure environment so that its residents are able to live peacefully in their own communities.

How can I get help from the project?
The project is available to everyone living in the North Ayrshire Council area. If you are a tenant of ours or a housing association tenant, ask your local housing office to refer you to the project. Or you can contact one of the following agencies.

Women’s Aid: 01294 602424
Victim Support: 01294 277040
Police Scotland: 01563 505151

How does the project work?
Once you are referred to and accepted by the project, the project co-ordinator will write to or phone you to arrange a home visit. During this visit the co-ordinator will ask you certain questions to find out how best to help you. A survey will also be carried out on your home to assess what security improvements you need.

The co-ordinator will be able to refer your case to other support agencies, depending on your circumstances. For example, you could be referred to:

- the Antisocial Behaviour Investigation Team;
- Women’s Aid;
- Victim Support;
- Police Scotland; or
- other appropriate services.

If you are a tenant of a housing association or private landlord, we will need to get permission from your landlord before we make any improvements to your home.

What is the Home Security Project?
The Home Security Project was set up to help support people who are suffering from domestic abuse or serious and persistent antisocial behaviour. The project aims to make people feel safer in their home. This is done in two ways – by adding extra security measures to make your home secure, and also by arranging support from specialist agencies.

What can the Home Security Project do for me?
The project will give you access to the following.

- A project co-ordinator who is trained in assessing risk, preventing crime, and dealing with domestic abuse and antisocial behaviour.
- Home visits.
- Improved security measures for your home.
- Advice and support.
- Support from other agencies.
- Continuous assessment of your support needs.

Improved security measures for your home can include:

- security chains;
- peep holes;
- slip bolts;
- security lights;
- patio-door bolts;
- window locks;
- personal attack alarms; and
- monitored panic alarms.

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