

## Useful contact numbers

### Area housing offices

#### Beith and Dalry Housing Office

01294 835355 / dalryhousing@north-ayrshire.gov.uk

#### Irvine Housing Office

01294 310150 / irvinehousing@north-ayrshire.gov.uk

#### Kilbirnie Housing Office

01505 685177 / kilbirniehousing@north-ayrshire.gov.uk

#### Kilwinning Housing Office

01294 552261 / kilwinninghousing@north-ayrshire.gov.uk

#### Largs Housing Office

01475 687590 / largshousing@north-ayrshire.gov.uk

#### Three Towns Housing Office

01294 310005 / threetownshousing@north-ayrshire.gov.uk

#### Home Security Co-ordinator

01294 314683

#### Antisocial Behaviour Investigation Team

01294 314692

#### Police Scotland

101

#### Victim Support

0845 603 9213

#### Women's Aid

01294 602424

The introduction  
of the 101 non-  
emergency number  
- a new way to  
contact the police

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該文件還有其他形式，如語音磁帶、CD、盲文版本及大字體版本。如有需求，還提供其他語言版本。

یہ دستاویز دیگر شکلوں میں بھی دستیاب ہے، جیسے آڈیو ٹیپ، سی ڈی، بریل اور بڑے حروف کی چھپائی میں۔ درخواست کرنے پر یہ دستاویز دیگر زبانوں میں بھی مہیا کی جا سکتی ہے۔

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਰੂਪਾਂ ਵਿਚ ਵੀ ਮਿਲ ਸਕਦਾ ਹੈ, ਜਿਵੇਂ ਸੁਣਨ ਵਾਲੀ ਟੇਪ 'ਤੇ, ਸੀ ਡੀ 'ਤੇ, ਬ੍ਰੇਲ ਅਤੇ ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ। ਮੰਗ ਆਉਣ 'ਤੇ ਇਹ ਹੋਰ ਬੋਲੀਆਂ ਵਿਚ ਵੀ ਦਿੱਤਾ ਜਾ ਸਕਦਾ ਹੈ।

Ten dokument jest do uzyskania w różnych formatach: na taśmie dźwiękowej, płycie CD, brajlem i dużym drukiem. Na żądanie, można go także otrzymać w innych wersjach językowych.



# Home Security Project

A guide for people who live in North Ayrshire





## What is the Home Security Project?

The Home Security Project was set up to help support people who are suffering from domestic abuse or serious and persistent antisocial behaviour. The project aims to make people feel safer in their home. This is done in two ways – by adding extra security measures to make your home secure, and also by arranging support from specialist agencies.

## How can I get help from the project?

The project is available to everyone living in the North Ayrshire Council area. If you are a tenant of ours or a housing association tenant, ask your local housing office to refer you to the project. Or you can contact one of the following agencies.

**Women's Aid:** 01294 602424

**Victim Support:** 01294 277040

**Police Scotland:** 01563 505131

## What can the Home Security Project do for me?

### The project will give you access to the following.

- A project co-ordinator who is trained in assessing risk, preventing crime, and dealing with domestic abuse and antisocial behaviour.
- Home visits.
- Improved security measures for your home.
- Advice and support.
- Support from other agencies.
- Continuous assessment of your support needs.

### Improved security measures for your home can include:

- security chains;
- peep holes;
- slip bolts;
- security lights;
- patio-door bolts;
- window locks;
- personal attack alarms; and
- monitored panic alarms.



## How does the project work?

Once you are referred to and accepted by the project, the project co-ordinator will write to or phone you to arrange a home visit. During this visit the co-ordinator will ask you certain questions to find out how best to help you. A survey will also be carried out on your home to assess what security improvements you need.

The co-ordinator will be able to refer your case to other support agencies, depending on your circumstances. For example, you could be referred to:

- the Antisocial Behaviour Investigation Team;
- Women's Aid;
- Victim Support;
- Police Scotland; or
- other appropriate services.

If you are a tenant of a housing association or private landlord, we will need to get permission from your landlord before we make any improvements to your home.

The project can give you access to advice and support.

“North Ayrshire Council is committed to promoting a safe and secure environment so that its residents are able to live peacefully in their own communities.”