



Delivering safe, sustainable and improving health and social care services

Summary

North Ayrshire Health and Social Care Partnership is responsible for delivering health and social care services in North Ayrshire. We are responsible for some services across Ayrshire and Arran, including acute Mental Health services. Working together, we are a partnership made up of:

- North Ayrshire Council
- NHS Ayrshire & Arran
- Third Sector Interface in North Ayrshire
- Independent Sector

What do we do?

North Ayrshire Health and Social Care Partnership works to provide high quality, safe and sustainable health and care services across:

- Health and community care
- Children, families and justice
- Mental health and learning disabilities

Our services are for people throughout their life - from birth through childhood, teenage years and adulthood.

Dentists, GPs, optometrists and pharmacists (primary care) work hand-in-hand with North Ayrshire Health and Social Care Partnership. We lead child health services and mental health services across Ayrshire and manage Woodland View Community Hospital in Irvine. We work closely with carers and people who use our services, local elected members and council services, NHS hospitals, Police Scotland and many others.

The North Ayrshire Integration Joint Board has the responsibility for directing the £275m of budget allocated to the HSCP in a way that works towards delivering our vision of ensuring – *“All people who live in North Ayrshire are able to have a safe, healthy and active life”*.

What do we aim to achieve?

We want to ensure people in North Ayrshire get the right health and social care service, at the right time and in the right place. We work together to provide high quality, safe and sustainable care, as seamlessly as possible.

Our 3 year Strategic Plan outlines our priorities (we focus on these to help us reach our vision):

- Bringing services together
- Improving mental health and wellbeing
- Tackling inequalities
- Engaging communities
- Prevention and early intervention

The challenges ahead

We have faced significant challenges in continuing to deliver safe, sustainable and improving health and social care services against a backdrop of continued operational and financial constraints. We have increasing demands for social care services, in the main linked to our population changes, and whilst we have seen some improvement since the integration of services, we continue to have unacceptable delays in hospital and in access to services. The current HSCP transformation plans are aligned with improving health and social care outcomes for the people in North Ayrshire and we want to be able to continue to do so. There is focus on the integration of services to deliver real change to the way services are delivered, with a realism that continuing to deliver services in the same way is no longer sustainable. The HSCP recognise that more needs to be done to up the scale and pace of change, and to get partnership staff, partners and communities on board to deliver on our shared vision.

We have created an interactive experience *“Thinking Different, Doing Better”* to prompt our staff and communities to think differently about how we deliver services and more specifically thinking about assets or positive supports people have in their lives, to allow us to move away from the traditional approach to providing services. We would encourage members of the community to sign up to one of the sessions and learn more about our health and social care services and the need for change.

We want to make sure that everything we do in health and social care is informed by what is important to you. If you want to share your views with us, or be more involved in decision making, we would love to hear from you:

whatmatterstoyou@north-ayrshire.gov.uk

