**Explanatory Leaflet for Council Tax Exemption for**

**A Repossessed Property.**

Properties that have been repossessed by a bank or Building Society may be exempt from Council Tax and Water Service Charges from the date of repossession.

To apply for an exemption please provide the information requested overleaf, sign the declaration and return the form to the address shown below together with supporting evidence.

If you qualify for an exemption, we will send you a replacement Council Tax bill showing the reduced sum due. If the claim is unsuccessful or we require further information we will telephone or write to you.

#### **Review of the Exemption**

The exemption will continue for the specified period providing the qualifying criteria are being met. However, North Ayrshire Council will conduct a review of the circumstances by contacting you by telephone or email. If at any time you believe the reduction no longer applies then you must contact the Council immediately.

# Do you need Help with this Form?

#### If you have any questions regarding this application please telephone **01294 310000** from 08.30am to 05.30pm Monday to Friday. You can also visit the public enquiry desk at Bridgegate House, Irvine from 09.00am to 04.45pm Monday to Thursday and 09.00am to 04.30pm on a Friday or use the Contact Us facility on the Councils Website.

**What do you think?**

We value the opinions of our customers. This form has been designed to be in plain, jargon free language however, if you find any of the sections difficult to understand or complete please let us know by completing the suggestion box at the end of the form.

|  |  |
| --- | --- |
| Council Tax Reference No. |  |

**> Please supply the following telephone numbers in case we need to contact you regarding this application.**

|  |  |
| --- | --- |
| Daytime Telephone No. |  |
| Evening Telephone No |  |
| Email address |  |

**> Section 1: To be completed by the person liable for Council Tax**

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| --- | --- |
| What is your full name? |  |
| What is the full postal address including postcode of property that has been repossessed? |  |
| What is your current address?(This should be your full address including postcode.) |   |
| What is your full postal address including postcode for correspondence? (if different from above) |  |
| What date did the property become unoccupied? |  |

**> Section 2 : Documentary Evidence**

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| **Documentary Evidence** |
| Please attach in support of this application the following documentary evidence – * A copy of a letter from the Bank, Building Society etc. confirming the date that the property was repossessed.
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| **Declaration** |
| I declare that the information I have given in this form is correct and complete and I agree to notify you immediately of any changes that might affect my Council Tax. I understand that the deliberate provision of false information in order to achieve financial gain is a criminal offence and you may check the information with other sources as allowed by the law.I understand that any information I have provided will be used in the administration of my Council Tax account. You may give information to other parties if the law allows this.  |
| Signature of liable person |  |
| Date  |  |

**What do you think?**

|  |  |
| --- | --- |
| Was the form easy to complete? |  Yes [ ]  No [ ] If you answered No please give details:  |
| Was the form easy to understand? |   Yes [ ]  No [ ] If you answered No please give details: |
| Was there any information not included on the form which you would like to see included? |  |
| Do you have any suggestions on how the form could be improved? |  |