**Explanatory Leaflet for Council Tax Exemption for**

**Properties Which are Difficult to Let**

An unoccupied property may be exempt from Council Tax and Water Service Charges indefinitely if the unoccupied property forms part of, or is included with, another house, and is difficult to let separately from the other house.

To apply for an exemption please supply the details requested, sign the declaration and return this form to the address shown below, together with any supporting documentary evidence.

If you qualify for an exemption, we will send you a replacement Council Tax bill showing the reduced sum due. If the claim is unsuccessful or we require further information we will contact you.

#### **Review of the Exemption**

The exemption will continue providing the qualifying criteria are being met. However, North Ayrshire Council will conduct a review of the circumstances by contacting you by telephone or email. If at any time you believe the reduction no longer applies then you must contact the Council immediately.

# Do you need Help with this Form?

#### If you have any questions regarding this application please telephone **01294 310000** from 08.30am to 05.30pm Monday to Friday. You can also visit the public enquiry desk at Bridgegate House, Irvine from 09.00am to 04.45pm Monday to Thursday and 09.00am to 04.30pm on a Friday or use the Contact Us facility on the Councils Website.

**What do you think?**

We value the opinions of our customers. This form has been designed to be in plain, jargon free language however, if you find any of the sections difficult to understand or complete please let us know by completing the suggestion box at the end of the form.

|  |  |
| --- | --- |
| Council Tax Reference No. |  |

**> Please supply the following telephone numbers in case we need to contact you regarding this application.**

|  |  |
| --- | --- |
| Daytime Telephone No. |  |
| Evening Telephone No. |  |
| Email address |  |

**> Section 1: To be completed by the person liable for Council Tax**

|  |  |
| --- | --- |
| What is your full name? |  |
| What is your full postal address including postcode for your main residence? |  |
| What is your full postal address including postcode for correspondence?( If different from above)  |  |
| What is the full postal address including postcode for the address you are claiming exemption for? |  |
| Please supply the dates from which you consider the exemption should apply. | From:To: |
| Please give a brief detail of why the property is difficult to let?  |  |

* Section 2: Documentary Evidence

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| Documentary Evidence |
| Please attach in support of this application documentary evidence as detailed below:* Copies of Adverts, which should be, or have been, placed in newspaper, estate agents etc at reasonable intervals. The adverts should also be fair and unrestrictive, and should reflect reasonable terms and conditions.
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* **Please now sign and date the declaration below.**

|  |
| --- |
| **Declaration** |
| I declare that the information I have given in this form is correct and complete and I agree to notify you immediately of any changes that might affect my Council Tax. I understand that the deliberate provision of false information in order to achieve financial gain is a criminal offence and you may check the information with other sources as allowed by the law.I understand that any information I have provided will be used in the administration of my Council Tax account. You may give information to other parties if the law allows this.  |
| Signature of liable person |  |
| Date  |  |

**What do you think?**

|  |  |
| --- | --- |
| Was the form easy to complete? |  Yes [ ]  No [ ] If you answered No please give details:  |
| Was the form easy to understand? |   Yes [ ]  No [ ] If you answered No please give details: |
| Was there any information not included on the form which you would like to see included? |  |
| Do you have any suggestions on how the form could be improved? |  |