

# Tenant Participation Strategy Reply Sheet



Please complete for the sections of the Strategy you want to comment on. Remember you don't have to fill in every section if you don't have comments to make.

Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_ Email \_\_\_\_\_

## 1. About you:

Are you completing this as a:

- North Ayrshire Council Tenant
- North Ayrshire Council staff member
- Tenant Group member
- Other (Please specify):  
\_\_\_\_\_

## 2. Foreword, Introduction, Summary & Context

How useful did you find the Tenant Participation Strategy's foreword, introduction, summary and context sections?

- 1 - Not at all useful
- 2 - Quite useful
- 3 - Useful
- 4 - Very Useful

## 3. Aims & Objectives

The strategy has six aims and objectives, to what extent do you agree with these objectives?

- 1 - Strongly disagree
- 2 - Disagree
- 3 - Neither
- 4 - Agree
- 5 - Strongly agree

#### **4. Tenant Participation Service Standards**

In order to continually improve Tenant Participation, we have service standards in place to measure our performance. To what extent do you agree with the service standards for tenant participation

- 1 - strongly disagree
- 2 - disagree
- 3 - neither
- 4 - agree
- 5 - strongly agree

#### **5. Menu of Options**

The strategy offers a 'Menu of Options' for involvement. Please provide your comments on section 8 of the strategy in the space provided.

#### **6. Tenant Participation Action Plan**

A summary of our action plan demonstrates the steps we will take to achieve the aims and objectives of the strategy. Please provide any comments on the action plan in the space provided.

#### **7. Before Reading the Tenant Participation Strategy**

How would you have rated your knowledge of the Housing Services Tenant Participation Strategy prior to reading it? (On a scale of 1 to 4)

- 1 - No knowledge
- 2 - Limited knowledge
- 3 - Some knowledge
- 4 - Extensive knowledge

## 8. After Reading the Tenant Participation Strategy

How do you rate your knowledge of the Housing Services Tenant Participation Strategy after reading it? (On a scale of 1 to 4)

- 1 - No knowledge
- 2 - Limited knowledge
- 3 - Some knowledge
- 4 - Extensive knowledge

## 9. Layout & Presentation

Did you find the Strategy clear and understandable, including the layout and presentation?

- Yes
- No

Comments

## 10. General Comments

Please use the space below to provide any general comments on the Strategy.

**Thank you for taking the time to complete this reply sheet. Please return it to:**

**North Ayrshire Council  
Tenant Participation Team  
FREEPOST RRUH-BAUB-AYLJ  
1 Main Street  
Stevenston  
KA20 3AB**

**Or alternatively by emailing it to  
[tenantparticipation@north-ayrshire.gov.uk](mailto:tenantparticipation@north-ayrshire.gov.uk)**