

Useful contact numbers

Home Security Co-ordinator

01294 314670

Area housing offices

| | |
|----------------------------------|---------------|
| Ardrossan | 01294 605258 |
| Dalry/Beith | 01294 835355 |
| Dreghorn | 01294 221860 |
| Irvine | 01294 324870 |
| Kilbirnie | 01505 685177 |
| Kilwinning | 01294 552261 |
| Largs | 01475 687590 |
| Saltcoats | 01294 602611 |
| Stevenston | 01294 605281 |
| North Ayrshire Mediation Service | 0800 232 1781 |
| Strathclyde Police | 01294 404400 |
| Victim Support | 0845 603 9213 |
| Women's Aid | 01294 602424 |
| Community Wardens | 01294 314690 |
| Antisocial Investigation Team | 01294 314692 |

www.north-ayrshire.gov.uk

"North Ayrshire Council is committed to promoting a safe and secure environment so that its residents are able to live peacefully in their own communities."



NORTH AYRSHIRE
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Home Security Project

A guide for people who live in North Ayrshire



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This document is available in other formats such as audiotape, CD, Braille, and in large print. It can also be made available in other languages, on request.

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਰੂਪਾਂ ਵਿਚ ਵੀ ਮਿਲ ਸਕਦਾ ਹੈ. ਜਿਵੇਂ ਸੁਣਨ ਵਾਲੀ ਟੇਪ 'ਤੇ. ਸੀ ਡੀ 'ਤੇ. ਬ੍ਰੇਲ ਅਤੇ ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ। ਮੰਗ ਆਉਣ 'ਤੇ ਇਹ ਹੋਰ ਬੋਲੀਆਂ ਵਿਚ ਵੀ ਦਿੱਤਾ ਜਾ ਸਕਦਾ ਹੈ।

یہ دستاویز دیگر شکلوں میں بھی دستیاب ہے، جیسے آڈیو ٹیپ، سی ڈی، بریل اور بڑے حروف کی چھپائی میں۔ درخواست کرنے پر یہ دستاویز دیگر زبانوں میں بھی مہیا کی جاسکتی ہے۔

該文件還有其他形式，如語音磁帶、CD、盲文版本及大字體版本。如有需求，還提供其他語言版本。

Ten dokument jest do uzyskania w różnych formatach: na taśmie dźwiękowej, płycie CD, brajlem i dużym drukiem. Na żądanie, można go także otrzymać w innych wersjach językowych.

What is the Home Security Project?

The Home Security Project was set up to help support people who are suffering from domestic abuse or serious and persistent antisocial behaviour. The project aims to make people feel safer in their home. This is done in two ways - by adding extra security measures to make your home secure and also by arranging support from specialist agencies.

How can I take part in the project?

The project is available to everyone living in the North Ayrshire Council area. If you are a tenant of ours or a housing association tenant, ask your local housing office to refer you to the project.

Or you can contact one of the following agencies.

Women's Aid: 01294 602424

Victim Support: 01294 277040

Strathclyde Police Domestic Abuse Unit: 01563 505131

What can the Home Security Project do for me?

The project will give you access to the following.

- A project co-ordinator who is trained in assessing risk, preventing crime, and dealing with domestic abuse and antisocial behaviour.
- Home visits.
- Improved security measures for your home.
- Advice and support.
- Support from other agencies.
- Continuous assessment of your support needs.

Improved security measures for your home can include:

- security chains;
- peep holes;
- slip bolts;
- security lights;
- patio-door bolts;
- window locks;
- personal attack alarms; and
- monitored panic alarms.

How does the project work?

Once you are referred to and accepted by the project, the project co-ordinator will write to or phone you to arrange a home visit. During this visit the co-ordinator will ask you certain questions to find out how best to help you. A survey will also be carried out on your home to assess what security improvements you need.

The co-ordinator will be able to refer your case onto other support agencies, depending on your circumstances. For example, you could be referred to:

- the Antisocial Behaviour Investigation Team;
- Women's Aid;
- Victim Support;
- Strathclyde Police; or
- other appropriate services.

If you are a tenant of a housing association or private landlord, we will need to get permission from your landlord before we make any improvements to your home.