



**A Guide to the**

**Disabled Persons Housing Service**  
**(North Ayrshire) Ltd**

## What is the Disabled Persons Housing Service (DPHS)?

The DPHS is a service in place to work with housing providers and other agencies to help solve complex housing problems for those with a disability.

## How can the DPHS help?

The DPHS holds a database of adapted and purpose built properties in North Ayrshire, and a register of people who are waiting for homes that have adaptations.

## What is the Disability Questionnaire?

The disability questionnaire is completed by the applicant, the carer or with assistance from the DPHS staff and the information is placed on a person database.

## What happens to this information?

The information you give will ultimately be shared with housing providers in North Ayrshire, Occupational Therapy Services, Social Services and NHS staff to help match a suitable property to your needs.

## Will I receive an offer of accommodation from the DPHS?

The DPHS does not allocate properties – if a suitable property becomes available, the housing provider will consult with the DPHS before contacting you directly to ask if you are interested in any specific property.

### In Summary:

If you have a disability or special need and would like to move to a more suitable house, please fill in a housing application form with any of the local housing providers.

You will subsequently be asked to fill in a disability questionnaire. If you need help to fill in the questionnaire, you should contact the DPHS for assistance.

The housing provider will contact you if a suitable property becomes available, which meets your individual requirements.

Please return the questionnaire to the address below: -

Disabled Persons Housing Service (North Ayrshire) Ltd  
5 Woodgrove  
Dreghorn  
KA11 4DZ

Telephone:- 01294 219730

Fax:- 01294 219731

E-mail: - [dphs@ancho.co.uk](mailto:dphs@ancho.co.uk)

Website: - [www.dphsna.org](http://www.dphsna.org)